

23



TOP MOST URGENT

GOVERNMENT OF ASSAM  
OFFICE OF THE DEPUTY COMMISSIONER :::::::::::KARIMGANJ  
(PUBLIC GRIEVENCE CELL)

03843-262345(O) 264150(FAX)  
Email- dc-karimganj@assam.nic.in  
Dated Karimganj, the \_\_\_\_/ \_\_\_\_/ 2022.

No. KPFC/PGC/2022/165  
To

The Chief Executive Officer,  
Karimganj Zilla Parishad,  
Karimganj

Sub:- Matter relating to Celebration of Good Governance Week- "Sushasan Saptah-Prashasan Gaon ki Aur" 2022.

Madam,

As we are aware that "Sushasan Saptah-Prashasan Gaon ki Aur" 2022 campaign during 19/12/2022 to 25/12/2022 is going on and Preparatory phase has already been started, in this regard, I would like to enclose herewith the copies of letters/papers received from various agencies of Govt. of Assam & Govt. of India and request you to arrange the Good Governance campaign in collaboration with G.P., Secretaries as per the instructions contained in the enclosed letters.

A workshop on Good Governance will be organized on 23/12/2022.

Further, you are also requested to issue at least 2 Tweets on every day during the campaign on twitter account mentioned in the enclosed Media Plan.


  
District Dev. Commissioner,  
Karimganj. 19/12/22

Memo No. KPFC/PGC/2022/165 - A

Dated Karimganj, the 20/12/2022.

Copy alongwith copy of enclosures forwarded to :-

- 1) The Joint Director of Health Services, Karimganj for information and necessary action.
- 2) The E.E.PHE, Karimganj, for information and necessary action.
- 3) The E.E.PWD, R.R/Building/NH, Karimganj.
- 4) The District Elementary Education Karimganj.  
For all above - They are also requested to take necessary similar action so far their concerned as per instruction indicated in the enclosed letters and intimate the action taken.
- 5) The Nazareth Officer, D.C's Office, Karimganj. He is requested to arrange the workshop on Good Governance on 23/12/2022 as per schedule/suggested format at Annx.I including the fixation of venue/invitation of the participants, etc.
- 6) The D.I. & P. R. O, Karimganj with a request to publish the campaign through print media/television etc.
- 7) The D.I.O, Karimganj. He is requested to upload the information regarding the Sushasan Week.
- 8) P.A. to D.C., Karimganj for kind appraisal of Deputy Commissioner.

  
District Dev. Commissioner,  
Karimganj. 20/12/22

I/90697/2022



DDC  
*[Handwritten signature]*

**MOST URGENT**



GOVERNMENT OF ASSAM  
ADMINISTRATIVE REFORMS TRAINING PENSION AND PUBLIC GRIEVANCES DEPARTMENT  
BLOCK A, FOURTH FLOOR, JANATA BHAWAN::DISPUR::GUWAHATI-6  
Website: art.assam.gov.in::Email:artassamdept@gmail.com

No. ART-20/16/2022/37

Dated Dispur the 17- December- 2022

To : All Deputy Commissioners  
.....District.

Sub : Matter relating to **Celebration of Good Governance Week-'Sushasan Saptah-Prashasan Gaon ki Aur' 2022 campaign during the period 19.12.2022 to 25.12.2022 to be undertaken by all the Districts.**

Ref : Letter No. K-17/44/2022-AR-II-DARPG (7919) dated 05/12/2022 received from Deputy Secretary, Govt. of India, Ministry of Personnel, Public Grievances and Pensions, Department of Administrative Reforms & Public Grievances (DARPG), New Delhi.

Sir/Madam,

With reference to the subject cited above and in pursuance to the Video Conference held on 5<sup>th</sup> December, 2022 with the Deputy Commissioners, I am directed to enclose herewith the copy of the Media plan for Good Governance Week (GGW) received vide Letter under reference received from the Deputy Secretary, Govt. of India, Ministry of Personnel, Public Grievances and Pension, Govt. of India, New Delhi in connection with the celebration of Good Governance Week (GGW) w.e.f **19<sup>th</sup> December 2022 to 25<sup>th</sup> December 2022.**

As the Preparatory phase for Good Governance Week (GGW) -'PRASHASHAN GAON KI AUR' 2022 campaign ([www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) has already commenced w.e.f. **8th December, 2022** and the online portal has been made operational since 9th December, 2022, it is assumed that the mapping of the Districts has been completed.

Further, in this connection, a whatsapp group has been created relating to GGW-2022 (**GGW,-2022-Assam**) for necessary co-ordination with all concerned to encourage active participation of administrative machinery and to upload the activities under taken by the district administration on daily basis in the whatsapp group. Therefore, necessary action according to the Media Plan may be taken for dissemination of information on steps to be taken by the District Administration to make the GGW Campaign-2022 a success.

Matter may be treated as **Most Urgent.**

Yours faithfully,

Encl: As stated above

**Signed by Panchali Kakati**  
**Date: 17-12-2022 13:02:39**

Joint Secretary to the Govt. of Assam  
ARTPPG Department.

Dated Dispur the 17- December- 2022

Memo No. ART-20/16/2022/37-A  
Copy for information to:

1. Shri NBS Rajput, Joint Secretary to Govt. of India, DARPG and Nodal Officer for Good Governance.(e-mail id:nbsrajput@nic.in)
2. PS to Secretary, DARPG, Govt. of India, New Delhi-110001, for kind appraisal of the Secretary.
3. PS to the Commissioner & Secretary/Secretary to the Govt. of Assam, ARTPPG Department for kind appraisal of the Commissioner & Secretary/Secretary.
4. The P.S to the Secretary (Coordination), O/o the Chief Secretary, Dispur.

By order etc.  
( e-Signed)

Joint Secretary to the Govt. of Assam  
ARTPPG Department

(This letter is signed electronically, hence it does not require physical signature)

2926  
19/12/22

No. K-17/14/2022-AR-II (7919)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Administration Reforms & Public Grievances

Sardar Patel Bhawan, New Delhi  
Dated: 5<sup>th</sup> December, 2022

To

- (1) Chief Secretaries of all States and UTs
- (2) AR Secretaries of all States and UTs
- (3) District Collectors/DMs of all Districts of States/ UTs

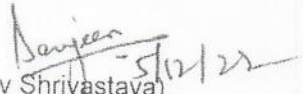
**Subject: - Media Plan for Good Governance Week (GGW) – Organisation of Nationwide Campaign 'PRASHASHAN GAON KI AUR' 2022 during the period 19.12.2022 to 25.12.2022 to be undertaken by all districts in States and UTs – regarding.**

Sir/ Madam

I am directed to refer to Department of Administrative Reforms and Public Grievances (DARPG), Government of India' letter dated 24th November, 2022 (Copy enclosed) on the above subject and to enclose Media Plan for the Nation-wide campaign 'Prashasan Gaon Ki Aur' 2022.

2. DARPG has made all efforts to ensure that the Campaign for 'Prashasan Gaon Ki Aur' 2022 is a resounding success and meets the expectations of Government. Accordingly, it is requested that necessary action according to the Media Plan may be taken for dissemination of information on steps taken by the District Administration/ State for public grievance redressal and improving public service delivery through multimedia platforms including social media (Twitter, facebook etc.) to create a positive response and encourage active participation of administrative machinery and inclusive engagement of all stakeholders in the Nation-wide campaign for Prashasan Gaon Ki Aur 2022.

Yours faithfully

  
(Sanjeev Shrivastava)

Deputy Secretary to the Government of India

Tel: 011-23401410

EmailID : [sanjeevs.edu@nic.in](mailto:sanjeevs.edu@nic.in)

Copy to :

1. All Under Secretaries of DARPG
2. NIC, DARPG for uploading on the portal

Copy for information to:

1. Sr. PPS to Secretary, DARPG
2. PSO to Additional Secretary, DARPG
3. PA to JS (AR)
4. PSO to JS(PG)

**Media plan for Good Governance Week- Nation-wide campaign 'Prashasan Gaon Ki Aur' 2022- 19<sup>th</sup> December, 2022 to 25<sup>th</sup> December, 2022**

**Aim of Media plan**

Disseminate information on steps taken by the District Administration/ State for Sushasan Saptah – Prashasan Gaon Ki Aur campaign through print/ television/social media platforms including Twitter, facebook etc. to create a positive response and encourage active participation of administrative machinery and inclusive engagement of all stakeholders in the Nation-wide campaign for Prashasan Gaon Ki Aur 2022.

All States and Districts to issue tweets and facebook posts tagging

On twitter- #SushasanSaptah2022 #PrashasanGaonKiAur @PMO India @DrJitendraSingh @DARPG\_GoI @PIB\_INDIA

On facebook- @DARPGIndia

**Action Points**

1. PIB Statements to be issued by DARPG (3)
  - (i) 19.12.2022- Launch of the campaign 'Prashasan Gaon Ki Aur' 2022
  - (ii) 21.12.2022- Middle of the campaign 'Prashasan Gaon Ki Aur' 2022
  - (iii) 24.12.2022- End of the campaign 'Prashasan Gaon Ki Aur' 2022
2. Media Statements to be issued by States/ UTs (3)
  - (i) 19.12.2022- Launch of the campaign 'Prashasan Gaon Ki Aur' 2022
  - (ii) 21.12.2022- Middle of the campaign 'Prashasan Gaon Ki Aur' 2022
  - (iii) 24.12.2022- End of the campaign 'Prashasan Gaon Ki Aur' 2022
3. Dissemination through various Social Media platforms including Tweets by DARPG on Best Governance Practices - Retweets by the State/ UT Governments / District DCs/ DMs (3)
  - (i) 10.12.2022- Portal for GGW 2022 to go live
  - (ii) 19.12.2022- Launch of the campaign 'Prashasan Gaon Ki Aur' 2022
  - (ii) 23.12.2022- On the day of Workshop on Good Governance Practices
4. Dissemination through various Social Media platforms including Tweets by Districts, State/ UT Governments
  - (i) Every District to issue at least 2 Tweets on every day of the campaign from 19<sup>th</sup> to 24<sup>th</sup> December, 2022
  - (ii) Every State/ UT Government to issue at least 3 tweets during the Week of the campaign
5. AIR/ DD News coverage

Adequate arrangements for coverage of events organized during the Campaign for ' Prashasan Gaon Ki Aur' 2022 to be made- Request to be made to PIB

**Nodal Officer for Media Campaign Shri Khamchin Naulak Under Secretary (mob:9818687331, email: [k.naulak@nic.in](mailto:k.naulak@nic.in) )**

1/82798/2022

DDC  
Pb note  
m

ADC J. Bannan

153

Fixed Date  
Urgent



GOVERNMENT OF ASSAM  
ADMINISTRATIVE REFORMS TRAINING PENSION AND PUBLIC GRIEVANCES DEPARTMENT  
BLOCK A, FOURTH FLOOR, JANATA BHAWAN::DISPUR::GUWAHATI-6  
Website: art.assam.gov.in::Email:artassamdept@gmail.com



No. ART-20/16/2022/10

Dated Dispur the 05- December- 2022

To : All Deputy Commissioners  
..... District.

Sub : Celebration of Good Governance Week-'Sushasan Saptah-Prashasan Gaon ki Aur' 2022

Ref : D0 No. K-17/44/2022-(AR-II)-DARPG (7919) dated 24/11/2022 received from the Secretary, Govt. of India, Ministry of Personnel, Public Grievances and Pensions, Department of Administrative Reforms & Public Grievances (DARPG), New Delhi.

Sir/Madam,

With reference to the subject cited above and in pursuance to the Video Conference held on 5<sup>th</sup> December, 2022, I am directed to share herewith a copy of the letter no. D0 No. K-17/44/2022-(AR-II)-DARPG (7919) dated 24/11/2022 as received from the Secretary, Govt. of India, Ministry of Personnel, Public Grievances and Pension, Govt. of India, New Delhi in connection with the celebration of Good Governance Week (GGW) w.e.f 19<sup>th</sup> December 2022 to 25<sup>th</sup> December 2022 for kind information and needful.

The Nation-wide week long celebration of Good Governance Week-'Sushasan Saptah-Prashasan Gaon ki Aur' 2022 will foster good governance with the active participation and support of the State Government which is to be undertaken by all the Districts. The mapping of the Districts will start from 10<sup>th</sup> December, 2022 - 17<sup>th</sup> December 2022 and the related information on the aforesaid programme is also enclosed herewith for ready reference. A suggestive format for the Dissemination Workshop to be organised on 23<sup>rd</sup> December 2022 (portal URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) is also attached for necessary action.

Further, it is also requested to share the contact details and e-mail address of the designated officer, who will co-ordinate the activities in the District as well as with the undersigned being the Nodal Officer for Good Governance Week for smooth celebration of the same across the State.

Matter may be treated as Urgent.

Yours faithfully,

Signed by Panchali Kakati  
Date: 05-12-2022 18:04:56

Joint Secretary to the Govt. of Assam  
ARTPPG Department.

Dated Dispur the 05- December- 2022

Encl : As stated above

Memo No. ART-20/16/2022/10  
Copy for information to:

1. Shri NBS Rajput, Joint Secretary to Govt. of India, DARPG and Nodal Officer for Good Governance.(e-mail id:nbsrajput@nic.in)
2. PS to the Commissioner & Secretary/Secretary to the Govt. of Assam, ARTPPG Department for kind appraisal of the Commissioner & Secretary/Secretary.
3. The P.S to the Secretary (Coordination), O/o the Chief Secretary, Dispur.

By order etc.  
(e-Signed)

Joint Secretary to the Govt. of Assam:  
ARTPPG Department

(This letter is signed electronically, hence it does not require physical signature)

2784  
7/12/22

Recd.  
5/12/22  
OA/PGW  
[Signature]

Received on  
7/12/22

87798/2022

154

श्रीनिवास, आई.ए.एस.

V. Srinivas, IAS

सचिव

SECRETARY



सत्यमेव जयते

75  
आजादी का  
अमृत महोत्सव

भारत सरकार,  
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,  
प्रशासनिक सुधार और लोक शिकायत विभाग,  
सरदार पटेल भवन, संसद मार्ग,  
नई दिल्ली-110001  
GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS  
DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES  
SARDAR PATEL BHAWAN, SANASD MARG,  
NEW DELHI-110001

Dated: 24.11.2022

DO No.K-17/44/2022-(AR-II)-DARPG(7919)

*Dear Chief Secretary,*

As you know, December 25 is celebrated as Good Governance Day every year. This year also Government has decided that the week from December 19-25, 2022 would be celebrated as Good Governance Week. I am enclosing a copy of the Good Governance Week activities report 2021 (Annexure-1).

2. Department of Administrative Reforms and Public Grievances (DARPG) will coordinate the week-long events for celebration of 'Sushasan Saptah - Prashasan Gaon Ki Aur' 2022, a Nationwide campaign during the period 19<sup>th</sup>-25<sup>th</sup> December, 2022, as per the Guidelines Note at Annexure-2. The CPGRAMS Monthly Report for the month of October, 2022 in respect of States and UTs is enclosed (Annexure-3). The pendency of State/ UT Grievances on CPGRAMS portal is also required to be taken up in the Good Governance Week activities. District Collectors will also organize a dissemination workshop in the District on 23<sup>rd</sup> December, 2022, collate good governance practices at District/ Tehsil levels and submit on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)). Further, an AKAM logo and a G 20 logo would be required to be displayed prominently in all the events held during the week (Annexure-4).

3. You are requested to curate necessary programmes suitable for inclusion under the week long events. Towards this, a Nodal Officer for the State is required to be designated, who would coordinate the activities in the State, as well as with the Nodal Officer Shri NBS Rajput, Joint Secretary, DARPG (e-mail: [nbsrajput@nic.in](mailto:nbsrajput@nic.in), Tele: 011-23360331). DARPG is operationalizing a 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)). Nodal Officers and District Collectors are being mapped on the portal and can login to the portal using their official e-mail IDs.

4. The first preparatory meeting on 'Sushasan Saptah- Prashasan Gaon Ki Aur' 2022 activities to be taken up by State/UT Governments has been convened by video conferencing on 29<sup>th</sup> November, 2022 at 1500 Hrs. The VC link for the meeting is being sent separately. You are requested to kindly make it convenient to attend the meeting.

*With best regards,*

Yours sincerely,

(V. Srinivas)

Encl: As above



सूचना का  
अधिकार

Chief Secretaries of all States/UTs

Please Visit our Website : <http://darpg.gov.in>, <http://goicharters.nic.in>

Ph. : 91-11-23742133, Fax : 91-11-23742546 Email : [vsrinivas@nic.in](mailto:vsrinivas@nic.in), [secy-arpg@nic.in](mailto:secy-arpg@nic.in)

156

No. K-17/14/2022-AR-II (7919)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Administration Reforms & Public Grievances

Sardar Patel Bhawan, New Delhi  
Dated: 24<sup>th</sup> November, 2022

To

- (1) Chief Secretaries of all States and UTs
- (2) District Collectors/DMs of all Districts of States/ UTs

**Subject: - Good Governance Week (GGW) – Organisation of Nationwide Campaign 'PRASHASHAN GAON KI AUR' 2022 during the period 19.12.2022 to 25.12.2022 to be undertaken by all districts in States and UTs – regarding.**

**Sir/ Madam**

Department of Administrative Reforms and Public Grievances (DARPG), Government of India is organizing week-long events for celebration of 'Sushasan Saptah – Prashasan Gaon Ki Aur' campaign during the period 19<sup>th</sup>-25<sup>th</sup> December, 2022. The campaign is aimed to foster good governance with the active participation and support of central and state government departments. District Collectors will organize special camps/events at Tehsil Headquarters/Panchayat Samitis etc. to resolve public grievances and for improved service delivery. District Collectors will organize a dissemination workshop in the District on 23<sup>rd</sup> December, 2022, collate good governance practices at District/ Tehsil levels and submit on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)).

2. The 'Prashasan Gaon Ki Aur' 2022 campaign will be structured as follows

- (i) Preparatory Phase - December 10<sup>th</sup>-17<sup>th</sup>, 2022: Mapping of all Districts on the campaign portal, identification of targets for good governance practices, public grievance redressal and improving public service delivery.
- (ii) Implementation Phase- December 19<sup>th</sup>-24<sup>th</sup>, 2022: Campaign to be conducted on the following and progress submitted on the portal on daily basis:
  - a) Redressal of pending public grievances in CPGRAMS
  - b) Redressal of public grievances in the State portals
  - c) No. of services added for online service delivery
  - d) Disposal of Service Delivery applications
  - e) Collation of Good Governance practices and dissemination - share them along with requisite pictures on the portal
  - f) Share one success story per district on resolution of public grievances on the portal
- (iii) A suggestive format of dissemination Workshop to be convened by all the Districts on 23<sup>rd</sup> December, 2022 is enclosed as Annexure-1.



3. The portal will be made live by DARPG w.e.f. 10.12.2022 and all the Districts will be mapped on it with Login IDs based on email IDs of District Collectors. The DCs/ DMs have to start submitting data/ information on the portal (URL:www.pgportal.gov.in/GGW22) on daily basis w.e.f. 19.12.2022.

4. DARPG has made all efforts to ensure the Campaign for 'Prashasan Gaon Ki Aur' 2022 is a resounding success and meets the expectations of Government. The data sets on the Campaign uploaded by DCs/ DMs concerned will indicate the success of the Campaign.

Yours faithfully

*Sanjeev* 24/11/22

(Sanjeev Shivastava)

Deputy Secretary to the Government of India

Tel: 011-23401410

EmailID : sanjeevs.edu@nic.in

Copy to :

- 1. All Under Secretaries of DARPG
- 2. NIC, DARPG for uploading on the portal

Copy for information to:

- 1. Sr. PPS to Secretary, DARPG
- 2. PSO to Additional Secretary, DARPG
- 3. PA to JS (AR)
- 4. PSO to JS(PG)

Suggestive format of dissemination Workshop to be convened on 23<sup>rd</sup> December, 2022

State.....

Workshop on Good Governance practices/ initiatives in the District.....

|   |  |                           |
|---|--|---------------------------|
| Date: 23 <sup>rd</sup> December, 2022   |  | Time: 1100 Hrs - 1200 Hrs |
| 1100 – 1105 Hrs   | Welcome Address by<br>DC/ DM of the District   |                           |
| 1105– 1115 Hrs  | Inaugural Address by<br>Chief Guest : A retired IAS Officer, who has served in the District as DC/ DM may be invited as the Chief Guest and will give the inaugural address on the progress of the District as compared to the time when he/ she was the DC/ DM of the District. He/ She may also identify key areas in which efforts need to be undertaken with a Vision of District@2047 |                           |
| 1115 – 1120 Hrs   | Film if any, available on the District level initiatives   |                           |
| <b>Workshop on Good Governance practices /Initiatives taken in the District during last 5 years (At least 3 initiatives in the areas of Public service delivery, Health, Education, Grievance Redressal, Public Works etc.)</b> |  |                           |
| 1120 – 1130 Hrs   | Good Governance practices/ initiative- 1   |                           |
| 1130 – 1140 Hrs   | Good Governance practices/ initiative – 2  |                           |
| 1140-1150 Hrs   | Good Governance practices/ initiative - 3  |                           |
| 1150-1200 Hrs   | Question and Answer Session  |                           |
| 1200 – 1205 Hrs   | Vote of Thanks by<br>ADM of the District   |                           |

The good governance practices presented in the workshop may be collated and shared on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) along-with pictures of the Workshop

Illustrative List of Participants:

- District level Officers of all Departments
- Academics/ Think Tanks of Leading educational institutions

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DDC  
Pb note  
mr

PHE/70/2022-PHED-PHED Department

1/87573/2022

Fixed Date/Urgent

**GOVERNMENT OF ASSAM  
PUBLIC HEALTH ENGINEERING DEPARTMENT  
DISPUR ::GUWAHATI- 6.**

No. PHED- 255603/7 Dated Dispur, the 9<sup>th</sup> December 2022  
From : Shri Pranab Kumar Das  
Deputy Secretary to the Govt. of Assam  
Public Health Engineering Department  
Dispur, Guwahati-6.

To : 1. The Chief Engineer (PHE) Water, Assam,  
Hengrabari, Guwahati-36.  
2.The Chief Engineer (PHE) Sanitation, Assam,  
Hengrabari, Guwahati-36.



Sub : Celebration of Good Governance Week- "Sushasan Saptah-Prashasan Gaon ki Aur' 2022

Ref : No. ART-20/16/2022/33, Dated-05.12.2022

Sir,

With reference to the subject cited above, I am directed to forward herewith a copy of ARTPPG Department's letter No. ART-20/16/2022/33, Dated-05.12.2022 alongwith the DO No. K-17/44/2022-(AR-II)-DARPG (7919) dated 24/11/2022 received from the Secretary to the Govt. of India, DARPG, New Delhi, which is self explanatory and request you kindly to take necessary action on the matter with intimation to this department.

Encl: As stated above Yours faithfully,

**Signed by Pranab Kumar  
Das  
Deputy Secretary to the Govt. of Assam  
Public Health Engineering Department**

2875  
15/12/22

Memo No.PHED-255603/7-A Dated Dispur, the 9<sup>th</sup> December 2022  
Copy to :-

- ✓ 1. The Deputy Commissioner, all Districts along with a copy of the letter under reference above for kind information and necessary action.
- 2. The Executive Engineer (PHE), all Divisions for information and necessary action.
- 3. PS to Additional Chief Secretary to the Govt. of Assam, PHE Department, Dispur-06 for kind appraisal of Addl. Chief Secretary.

By order etc.  
**e-signed**

PHE/70/2022-PHED-PHED Department

I/87573/2022

Deputy Secretary to the Govt. of Assam  
Public Health Engineering Department

-20/16/2022-Admin. Reforms-Administrative Reforms, Training, Pension and Public Grievan

'83866/2022

Fixed Date/Urgent



**GOVERNMENT OF ASSAM  
ADMINISTRATIVE REFORMS TRAINING PENSION AND PUBLIC GRIEVANCES  
DEPARTMENT  
BLOCK A, FOURTH FLOOR, JANATA BHAWAN::DISPUR::GUWAHATI-6  
Website: art.assam.gov.in::Email:artassamdept@gmail.com**

No. ART-20/16/2022/33 Dated Dispur the 05- December- 2022

To : The Senior most Secretaries to the Govt. of Assam  
.....Departments.

Sub : **Celebration of Good Governance Week- 'Sushasan Saptah-Prashasan Gaon ki Aur' 2022**

Ref : D0 No. K-17/44/2022-(AR-II)-DARPG (7919) dated 24/11/2022 received from the Secretary, Govt. of India, Ministry of Personnel, Public Grievances and Pensions, Department of Administrative Reforms & Public Grievances (DARPG), New Delhi.

Sir/Madam,

With reference to the subject cited above, I am directed to enclose herewith the copy of the letter no. D0 No. K-17/44/2022-(AR-II)-DARPG (7919) dated 24/11/2022 alongwith its enclosures as received from the Secretary, Govt. of India, DARPG, New Delhi in connection with the celebration of Good Governance Week (GGW) -'Sushasan Saptah-Prashasan Gaon ki Aur' 2022 w.e.f . 19<sup>th</sup> December, 2022 to 25<sup>th</sup> December, 2022 .

The Good Governance Week will foster good governance with the active participation and support of the State Government which is to be undertaken by all the Districts. The mapping of the Districts will start from 10<sup>th</sup> December, 2022 till 17<sup>th</sup> December, 2022. Therefore, in view of the above, you are kindly requested to issue necessary directions to all the Distict level offices under your administrative control for their participation in the programme.

This is for favour of your kind information and necessary action.

Yours faithfully,

Encl : As stated above

**Signed by Monita Borgohain**  
Date: 07-12-2022 11:02:46  
Secretary to the Govt. of Assam  
ARTPPG Department.

Memo No.ART-20/16/2022/10  
Copy for information to:

Dated Dispur the 05- December- 2022

1. Shri NBS Rajput, Joint Secretary to Govt. of India, DARPG and Nodal Officer for Good Governance.(e-mail id:nbsrajput@nic.in)
2. PS to the Commissioner & Secretary to the Govt. of Assam, ARTPPG Department

DY.No. 745  
DA. 09/12/22

✓

1/83866/2022

- for kind appraisal of the Commissioner & Secretary.  
3. The P.S to the Secretary (Coordination), O/o the Chief Secretary, Dispur.

By order etc.  
(e-Signed)  
Secretary to the Govt. of Assam  
ARTPPG Department

(This letter is signed electronically, hence it does not require physical signature)

161

वी. श्रीनिवास, आई.ए.एस.

V. Srinivas, IAS

*Coord & Secy AR & T*

सचिव

SECRETARY



सत्यमेव जयते



AS DIRECTED  
PLEASE TAKE NECESSARY ACTION  
Secretary, Coordination to C.S.

Dated: 24.11.2022

Office of the Chief Secretary,  
Government of Assam  
Dispur, Guwahati-6

974228

SCR No...../...../DAAR-CSR

*Dear Chief Secretary,*

As you know, December 25 is celebrated as Good Governance Day every year. This year also Government has decided that the week from December 19-25, 2022 would be celebrated as Good Governance Week. I am enclosing a copy of the Good Governance Week activities report 2021 (Annexure-1).

2. Department of Administrative Reforms and Public Grievances (DARPG) will coordinate the week-long events for celebration of 'Sushasan Saptah - Prashasan Gaon Ki Aur' 2022, a Nationwide campaign during the period 19<sup>th</sup>-25<sup>th</sup> December, 2022, as per the Guidelines Note at Annexure-2. The CPGRAMS Monthly Report for the month of October, 2022 in respect of States and UTs is enclosed (Annexure-3). The pendency of State/ UT Grievances on CPGRAMS portal is also required to be taken up in the Good Governance Week activities. District Collectors will also organize a dissemination workshop in the District on 23<sup>rd</sup> December, 2022, collate good governance practices at District/ Tehsil levels and submit on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)). Further, an AKAM logo and a G 20 logo would be required to be displayed prominently in all the events held during the week (Annexure-4).

3. You are requested to curate necessary programmes suitable for inclusion under the week long events. Towards this, a Nodal Officer for the State is required to be designated, who would coordinate the activities in the State, as well as with the Nodal Officer Shri NBS Rajput, Joint Secretary, DARPG (e-mail: [nbsrajput@nic.in](mailto:nbsrajput@nic.in), Tele: 011-23360331). DARPG is operationalizing a 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)). Nodal Officers and District Collectors are being mapped on the portal and can login to the portal using their official e-mail IDs.

4. The first preparatory meeting on 'Sushasan Saptah- Prashasan Gaon Ki Aur' 2022 activities to be taken up by State/UT Governments has been convened by video conferencing on 29<sup>th</sup> November, 2022 at 1500 Hrs. The VC link for the meeting is being sent separately. You are requested to kindly make it convenient to attend the meeting.

*With best regards,*

Yours sincerely,

(V. Srinivas)

*Panchali,  
for n/a.*

Encl: As above

Chief Secretaries of all States/UTs



सूचना का  
अधिकार

*Supdt  
23/11/2022*

Please Visit our Website : <http://darpg.gov.in>, <http://golcharters.nic.in>

*S. Singh  
25/11/2022*

Ph. : 91-11-23742133, Fax : 91-11-23742543 Email : [vsrinivas@nic.in](mailto:vsrinivas@nic.in), [secy-arpg@nic.in](mailto:secy-arpg@nic.in)

No. K-17/14/2022-AR-II (7919)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Administration Reforms & Public Grievances

Sardar Patel Bhawan, New Delhi  
Dated: 24<sup>th</sup> November, 2022

To

- (1) Chief Secretaries of all States and UTs
- (2) District Collectors/DMs of all Districts of States/ UTs

**Subject: - Good Governance Week (GGW) – Organisation of Nationwide Campaign 'PRASHASHAN GAON KI AUR' 2022 during the period 19.12.2022 to 25.12.2022 to be undertaken by all districts in States and UTs – regarding.**

Sir/ Madam

Department of Administrative Reforms and Public Grievances (DARPG), Government of India is organizing week-long events for celebration of 'Sushasan Saptah – Prashasan Gaon Ki Aur' campaign during the period 19<sup>th</sup>-25<sup>th</sup> December, 2022. The campaign is aimed to foster good governance with the active participation and support of central and state government departments. District Collectors will organize special camps/events at Tehsil Headquarters/Panchayat Samitis etc. to resolve public grievances and for improved service delivery. District Collectors will organize a dissemination workshop in the District on 23<sup>rd</sup> December, 2022, collate good governance practices at District/ Tehsil levels and submit on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)).

2. The 'Prashasan Gaon Ki Aur' 2022 campaign will be structured as follows:

- (i) Preparatory Phase - December 10<sup>th</sup>-17<sup>th</sup>, 2022: Mapping of all Districts on the campaign portal, identification of targets for good governance practices, public grievance redressal and improving public service delivery.
- (ii) Implementation Phase- December 19<sup>th</sup>-24<sup>th</sup>, 2022: Campaign to be conducted on the following and progress submitted on the portal on daily basis:
  - a) Redressal of pending public grievances in CPGRAMS
  - b) Redressal of public grievances in the State portals
  - c) No. of services added for online service delivery
  - d) Disposal of Service Delivery applications
  - e) Collation of Good Governance practices and dissemination - share them along with requisite pictures on the portal
  - f) Share one success story per district on resolution of public grievances on the portal
- (iii) A suggestive format of dissemination Workshop to be convened by all the Districts on 23<sup>rd</sup> December, 2022 is enclosed as Annexure-1.



3. The portal will be made live by DARPG w.e.f. 10.12.2022 and all the Districts will be mapped on it with Login IDs based on email IDs of District Collectors. The DCs/ DMs have to start submitting data/ information on the portal ([URL:www.pgportal.gov.in/GGW22](http://URL:www.pgportal.gov.in/GGW22)) on daily basis w.e.f. 19.12.2022.

4. DARPG has made all efforts to ensure the Campaign for 'Prashasan Gaon Ki Aur' 2022 is a resounding success and meets the expectations of Government. The data sets on the Campaign uploaded by DCs/ DMs concerned will indicate the success of the Campaign.

Yours faithfully

*Sanjeev* 24/11/22  
(Sanjeev Shivastava)

Deputy Secretary to the Government of India

Tel: 011-23401410

EmailID : [sanjeevs.edu@nic.in](mailto:sanjeevs.edu@nic.in)

Copy to :

- 1. All Under Secretaries of DARPG
- 2. NIC, DARPG for uploading on the portal

Copy for information to:

- 1. Sr. PPS to Secretary, DARPG
- 2. PSO to Additional Secretary, DARPG
- 3. PA to JS (AR)
- 4. PSO to JS(PG)

**Suggestive format of dissemination Workshop to be convened on 23<sup>rd</sup> December,  
2022**

State.....

**Workshop on Good Governance practices/ initiatives in the District.....**

|   |  |                           |
|---|--|---------------------------|
| Date: 23 <sup>rd</sup> December, 2022   |  | Time: 1100 Hrs - 1200 Hrs |
| 1100 – 1105 Hrs   | <b>Welcome Address by</b><br>DC/ DM of the District  |                           |
| 1105– 1115 Hrs  | <b>Inaugural Address by</b><br><b>Chief Guest :</b> A retired IAS Officer, who has served in the District as DC/ DM may be invited as the Chief Guest and will give the inaugural address on the progress of the District as compared to the time when he/ she was the DC/ DM of the District. He/ She may also identify key areas in which efforts need to be undertaken with a Vision of District@2047 |                           |
| 1115 – 1120 Hrs   | <b>Film if any, available on the District level initiatives</b>  |                           |
| <b>Workshop on Good Governance practices /Initiatives taken in the District during last 5 years (At least 3 initiatives in the areas of Public service delivery, Health, Education, Grievance Redressal, Public Works etc.)</b> |  |                           |
| 1120 – 1130 Hrs   | Good Governance practices/ initiative- 1   |                           |
| 1130 – 1140 Hrs   | Good Governance practices/ initiative – 2  |                           |
| 1140-1150 Hrs   | Good Governance practices/ initiative - 3  |                           |
| 1150-1200 Hrs   | Question and Answer Session  |                           |
| 1200 – 1205 Hrs   | <b>Vote of Thanks by</b><br>ADM of the District  |                           |

The good governance practices presented in the workshop may be collated and shared on the 'Prashasan Gaon Ki Aur' Portal (URL: [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) along-with pictures of the Workshop

**Illustrative List of Participants:**

District level Officers of all Departments

Academics/ Think Tanks of Leading educational institutions

\*\*\*\*\*

163

*Handwritten signatures and initials*



No. K-17/14/2022-AR-II (7919)  
Government of India

Ministry of Personnel, Public Grievances and Pensions  
Department of Administration Reforms & Public Grievances

Sardar Patel Bhawan, New Delhi  
Dated: 8<sup>th</sup> December, 2022

To

- (1) Chief Secretaries of all States and UTs
- (2) Secretaries, Administrative Reforms of all States and UTs
- (3) Nodal Officers of all States/ UTs for the Campaign 'Prashasan Gaon Ki Aur' 2022
- (4) District Collectors/DMs of all Districts of States/ UTs

**Subject: - Online Portal for Good Governance Week (GGW) – Preparatory phase of 'PRASHASHAN GAON KI AUR' 2022 campaign during the period 19.12.2022 to 25.12.2022 to be undertaken by all districts in States and UTs – regarding.**

Sir/ Madam

With reference to the above subject, it is informed that the **Preparatory phase** for Good Governance Week (GGW) –'PRASHASHAN GAON KI AUR' 2022 campaign ([www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) has started from 8<sup>th</sup> December, 2022. The online portal has been made operational.

\* 2. The DCs/ DMs and Nodal Officers for the Campaign are requested to login on the portal from 9<sup>th</sup> December, 2022 onwards, so that mapping is completed. The mapping will be completed in the following steps:

**For DCs/ DMs**

- (i) Please enter your official e-mail ID (Designation based) on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal to login with OTP.
- (ii) An OTP will be sent to the registered e-mail ID
- (iii) If OTP is not received on your e-mail, please send your Official e-mail ID (Designation based) to Shri Rajasekharan R., Under Secretary, DARPG at e-mail : [rajasekharan.r@nic.in](mailto:rajasekharan.r@nic.in) (Mobile No. 8447638112), so that it can be mapped on the portal.
- (iv) Please enter the OTP in the box provided on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal
- (v) Enter the Security Code in the box.
- (vi) The mapping is complete and you can now enter data on the portal regarding progress.
- (vii) Please go to your profile and update your Name and Mobile No.. Thereafter, you can use both your e-mail as well as Mobile No. for receiving OTP and login.

*Handwritten notes:*  
2873  
15/12/22

3. The State/ UT Nodal Officers will also login in the similar manner with the their e-mail IDs informed to DARPG and mapped accordingly, which can be accessed from the Nodal Officers List provided on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal.

4. It is further informed that the following activities have to be completed latest by 14<sup>th</sup> December, 2022:

- (i) All DCs/ DMs are required to submit brief write-ups on three Innovations/ Good Governance initiatives in their District on the Portal. The Write-ups may be uploaded on the portal under the Section- 'Good Governance Best Practices' ).
- (ii) All DCs/ DMs are requested to send photographs / short video-clips/ Tweets of the preparatory phase activities relating to the theme of the Campaign for 'Prashasan Gaon Ki Aur' to Shri K. Sanjayan, Director, DARPG at e-mail- [sanjayan@nic.in](mailto:sanjayan@nic.in) and Shri Santosh Kumar, Under Secretary, DARPG at e-mail – [santosh.kr74@nic.in](mailto:santosh.kr74@nic.in) (Mob. No. 9899290356) by 14<sup>th</sup> December, 2022, for inclusion in a Film to be prepared for Screening in the 'Inaugural event' on 19<sup>th</sup> December, 2022. The Minute to Minute programme of inaugural session is enclosed.

5. This issues with the approval of Secretary, Department of Administrative Reforms & Public Grievances, Govt. of India.

Yours faithfully

  
(Sanjeev Shrivastava)

Deputy Secretary to the Government of India

Tel: 011-23401410

EmailID : [sanjeevs.edu@nic.in](mailto:sanjeevs.edu@nic.in)

Copy to :

1. Shri K. sanjayan, Director, DARPG
2. Shri Santosh Kumar, Under Secretary (D&D), DARPG
3. NIC, DARPG for uploading on the portal

Copy for information to:

1. Sr. PPS to Secretary, DARPG
2. PSO to Additional Secretary, DARPG
3. PA to JS (AR)
4. PSO to JS(PG)



GOVERNMENT OF ASSAM  
ADMINISTRATIVE REFORMS TRAINING PENSION AND PUBLIC GRIEVANCES DEPARTMENT  
BLOCK A, FOURTH FLOOR, JANATA BHAWAN::DISPUR::GUWAHATI-6  
Website: art.assam.gov.in::Email:artassamdept@gmail.com



No. ART-14/34/2022/2

Dated Dispur the 17<sup>th</sup> November-2022

From : Smti. P Kakati, ACS,  
Joint Secretary to the Govt. of Assam,  
ARTPPG Department.

To : All Deputy Commissioners

.....District.

Sub : Celebration of Good Governance Week-'Sushasan Saptah-Prashasan Gaon ki Aur' 2022 campaign during the period 19.12.2022 to 25.12.2022 to be undertaken by all Districts.

Sir/Madam,

With reference to the subject cited above and in pursuance to the Video Conference (VC) held on 5<sup>th</sup> December, 2022 with the Deputy Commissioners, I am directed to say that the Preparatory phase for Good Governance Week (GGW) -'PRASHASHAN GAON KI AUR' 2022 campaign ([www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) has commenced from 8th December, 2022 and the online portal has already been made operational.

In this regard, a Virtual meeting would be taken by the Secretary, ARTPPG Department on 17/12/2022 (Saturday) at 1:30 PM with the Deputy Commissioners of all the Districts to discuss matters relating to the celebration and participation in the Good Governance Week (GGW) -'PRASHASHAN GAON KI AUR' 2022 campaign. The VC link for the meeting is as follows:

URL : <https://bharatvc.nic.in/join/6117822960>

Conference ID : 6117822960

Password : 655328

It is requested to kindly make it convenient to attend the meeting on the above link.

Yours faithfully,

**Signed by Panchali Kakati**

**Date: 17-12-2022 11:49:12**

Joint Secretary to the Govt. of Assam  
ARTPPG Department.

Dated Dispur the 17<sup>th</sup> December- 2022

2930  
19/12/22  
Memo No. ART-14/34/2022/2-A

Copy for information to:

1. PS to the Commissioner & Secretary to the Govt. of Assam, ARTPPG Department for kind appraisal of the Commissioner & Secretary.
2. PS to Secretary to the Govt. of Assam, ARTPPG Department for kind appraisal of the Secretary.

By order etc.

( e-Signed)

Joint Secretary to the Govt. of Assam  
ARTPPG Department

(This letter is signed electronically, hence it does not require physical signature)

DDC

No. K-17/14/2022-AR-II (7919)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Administration Reforms & Public Grievances



Sardar Patel Bhawan, New Delhi  
Dated: 8<sup>th</sup> December, 2022

To

- (1) Chief Secretaries of all States and UTs
- (2) Secretaries, Administrative Reforms of all States and UTs
- (3) Nodal Officers of all States/ UTs for the Campaign 'Prashasan Gaon Ki Aur' 2022
- (4) District Collectors/DMs of all Districts of States/ UTs

**Subject: - Online Portal for Good Governance Week (GGW) – Preparatory phase of 'PRASHASHAN GAON KI AUR' 2022 campaign during the period 19.12.2022 to 25.12.2022 to be undertaken by all districts in States and UTs – regarding.**

**Sir/ Madam**

With reference to the above subject, it is informed that the **Preparatory phase** for Good Governance Week (GGW) –'PRASHASHAN GAON KI AUR' 2022 campaign ([www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22)) has started from 8<sup>th</sup> December, 2022. The online portal has been made operational.

2. The DCs/ DMs and Nodal Officers for the Campaign are requested to login on the portal from 9<sup>th</sup> December, 2022 onwards, so that mapping is completed. The mapping will be completed in the following steps:

**For DCs/ DMs**

- (i) Please enter your official e-mail ID (Designation based) on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal to login with OTP.
- (ii) An OTP will be sent to the registered e-mail ID
- (iii) If OTP is not received on your e-mail, please send your Official e-mail ID (Designation based) to Shri Rajasekharan R., Under Secretary, DARPG at e-mail : [rajasekharan.r@nic.in](mailto:rajasekharan.r@nic.in) (Mobile No. 8447638112), so that it can be mapped on the portal.
- (iv) Please enter the OTP in the box provided on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal
- (v) Enter the Security Code in the box.
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- (vii) Please go to your profile and update your Name and Mobile No.. Thereafter, you can use both your e-mail as well as Mobile No. for receiving OTP and login.

3. The State/ UT Nodal Officers will also login in the similar manner with the their e-mail IDs informed to DARPG and mapped accordingly, which can be accessed from the Nodal Officers List provided on the [www.pgportal.gov.in/GGW22](http://www.pgportal.gov.in/GGW22) portal.


2928  
19/12/22

4. It is further informed that the following activities have to be completed latest by 14<sup>th</sup> December, 2022:

- (i) All DCs/ DMs are required to submit brief write-ups on three Innovations/ Good Governance initiatives in their District on the Portal. The Write-ups may be uploaded on the portal under the Section- 'Good Governance Best Practices' ).
- (ii) All DCs/ DMs are requested to send photographs / short video-clips/ Tweets of the preparatory phase activities relating to the theme of the Campaign for 'Prashasan Gaon Ki Aur' to Shri K. Sanjayan, Director, DARPG at e-mail- [sanjayan@nic.in](mailto:sanjayan@nic.in) and Shri Santosh Kumar, Under Secretary, DARPG at e-mail – [santosh.kr74@nic.in](mailto:santosh.kr74@nic.in) (Mob. No. 9899290356) by 14<sup>th</sup> December, 2022, for inclusion in a Film to be prepared for Screening in the 'Inaugural event' on 19<sup>th</sup> December, 2022. The Minute to Minute programme of inaugural session is enclosed.

5. This issues with the approval of Secretary, Department of Administrative Reforms & Public Grievances, Govt. of India.

Yours faithfully

  
(Sanjeev Shrivastava) 8/12/22

Deputy Secretary to the Government of India

Tel: 011-23401410

EmailID : [sanjeevs.edu@nic.in](mailto:sanjeevs.edu@nic.in)

Copy to :

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2. Shri Santosh Kumar, Under Secretary (D&D), DARPG
3. NIC, DARPG for uploading on the portal

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1. Sr. PPS to Secretary, DARPG
2. PSO to Additional Secretary, DARPG
3. PA to JS (AR)
4. PSO to JS(PG)